



PATHWAYS COUNSELING CENTER, INC.

Mental Health Services
Alcohol/Drug Abuse Services
835 North Locust Street
Ottawa, Ohio 45875

419-523-4300 (Phone)
419-523-6188 (Fax)
800-468-4357 (After Hours)
www.pathwaysputnam.org

Welcome to Pathways Counseling Center, Inc. We are here to serve you. If you have any questions regarding the operation of the agency, the handling of your case, or the fee schedule, please feel free to talk to us about your questions.

Our agency uses the following methods of payment: (1) Health Insurance, (2) Title XX – must meet eligibility for low income, (3) Title XIX – must have a valid Medicaid card, (4) Veterans Administration – must be service approved illness, (5) Medicare, and (6) Direct Fee.

Out-of-county residents are responsible for our full fees.

If you have health insurance, you must use your health insurance. It is your responsibility to notify us if services need preauthorization or precertification. We will submit your claim for you; however, we expect you to authorize payment directly to us and to cooperate in providing us with the necessary forms. You will be billed for any portion that goes toward your deductible as well as all copay amounts and coinsurance amounts. If you have insurance coverage and do not want to use it or refuse to use it, you will be charged our full fees.

We remind you that our professional services are rendered for your benefit and are charged to you, not your insurance company. The coverage you have represents a contract between you and your insurance company. You are their customer, and they must be responsible to you. Therefore, if you have questions or complaints about your insurance coverage or if you are experiencing a delay in payment, please do not hesitate to contact your insurance carrier. As always, we will try to assist you in any way possible.

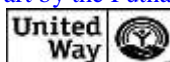
Subsidized fees are available to those residents of Putnam County who do not have insurance and have been denied Medicaid. In order to qualify for a subsidized fee you must first apply for Medicaid and then provide a copy of the Medicaid denial as well as income verification. Subsidized fees are based on the total family income and the number of people living in that household.

A "family" is one or more adults with or without children related by blood or law and residing in the same household. Children can be over 18 if they are still financially supported by parent(s). Also included are adults not related by blood or law and living together with or without children in the same household. A stepparent living with his/her spouse and all children residing in the same household shall be considered a family. The income of the entire "family" shall be included in determining eligibility.

If your fee presents a hardship or there are unusual circumstances, please feel free to discuss this with us. We look forward to being of service to you.

“One Team, One Purpose, One Location”

An Equal Opportunity Employer and Equal Provider of Services
*Funded in Part by the Putnam County ADAMHS Board *



United Way of Putnam County
Partner Agency