



Pathways Counseling Center, Inc.

835 North Locust St.

Ottawa, OH 45875

New Client Survey

In order to maintain quality service at Pathways Counseling Center, we need your input concerning your initial contact with the agency. Please answer the following questions to the best of your knowledge. Please feel free to add comments where appropriate.

How were you referred to Pathways Counseling Center?

- Court Ordered Referral by Another Agency or Professional
 Friends or Family Self
 Other: (Please list) _____

Did you receive an appointment in a timely manner?

- yes no

Comment _____

Did you receive friendly and courteous service at the window or on the phone?

- yes no

Comment _____

Were you treated with respect?

- yes no

Comment _____

Based on your referral and first contact with Pathways, what can we do to better serve you?
